

# **Terms of Service**

## **Description of Service:**

By using and purchasing our services through this site, you ("client" or "you", "your") automatically acknowledge and agree to 626 Veteran Consulting Solutions, LLC ("626VCS", "626 Veteran Consulting Solutions", "us", "we", or "our") terms and policies.

By using our services/Submitting Content (DD form 214 Report of Separation), you are agreeing, on behalf of yourself and those you represent, to comply with and be legally bound by these terms as well as our privacy policy and all applicable laws. If you, for yourself or on behalf of those you represent, do not agree to any provision of these terms, you must, for yourself and on behalf of any such person(s), discontinue the registration process, discontinue your use of the services, and, if you are already registered, cancel your account.

## **Modification of Terms:**

626 Veteran Consulting Solutions reserves the right, at its sole discretion, to modify or replace the Terms at any time. If the alterations constitute a material change to the Terms, 626 Veteran Consulting Solutions will notify you by posting an announcement on the Site. What constitutes a material change will be determined at 626 Veteran Consulting Solutions sole discretion. You are responsible for reviewing and becoming familiar with any such modifications. Using any Service constitutes your acceptance of the Terms as modified.

Your access to and use of the Site and our Services may be interrupted from time to time as a result of equipment malfunction, updating, maintenance or repair of the Site or any other reason within or outside of our control. 626 Veteran Consulting Solutions reserves the right to suspend or discontinue the availability of the Site, any Service, and to remove any Submitted Content at any time at its sole discretion and without prior notice. 626 Veteran Consulting Solutions may also impose limits on certain features and Services or restrict your access to parts of or all the Site and the Services without notice or liability. The Site should not be used or relied upon for storage of your Submitted Content and you are directed to retain your own copies of all Submitted Content posted on the Site.

## **Registration:**

As a condition of using the Services, you are required to open an account with 626 Veteran Consulting Solutions, select a password and username, and to provide

registration information including a valid email address, which may be used to communicate progress of your claim or informational emails. The registration information you provide must be accurate, complete, and current at all times. Failure to do so constitutes a breach of the Terms, which may result in immediate termination of your access to the Services, by terminating your account. Any personal information that you provide to 626 Veteran Consulting Solutions is governed by the 626 Veteran Consulting Solutions Privacy Policy.

You may not use as a username the name of another person or entity or that is not lawfully available for use, a name or trademark that is subject to any rights of another person or entity other than you without appropriate authorization, or a name that is otherwise offensive, vulgar, or obscene.

You are responsible for maintaining the confidentiality of your password and are solely responsible for all activities resulting from the use of your password and conducted through your 626 Veteran Consulting Solutions account.

#### **User Conduct:**

All Submitted Content posted or otherwise submitted to the Site, and any comments, or other communications (“Communications”, with Submitted Content and Communications collectively referred to as “Content”) is the sole responsibility of the account holder from which such Communications originate. You acknowledge and agree that you, and not 626 Veteran Consulting Solutions, are entirely responsible for all Content that you post, or otherwise submit to the Site, including via messages exchanged through 626 Veteran Consulting Solutions’ messenger service. 626 Veteran Consulting Solutions does not control user submitted Content and, as such, does not guarantee the accuracy, integrity, or quality of such Content. You understand that by using the Site, you may be exposed to Content that is offensive, indecent, or objectionable.

As a condition of use, you promise to abide by our Content Guidelines and not to use the Services for any purpose that is unlawful or prohibited by these Terms, or any other purpose not reasonably intended by 626 Veteran Consulting Solutions. By way of example, and not as a limitation, you agree not to use the Services:

- 1) To abuse, harass, threaten, impersonate, or intimidate any person;
- 2) To post or transmit, or cause to be posted or transmitted, any Content that is libelous,

defamatory, obscene, pornographic, abusive, offensive, profane, or that infringes any copyright or other right of any person;

- 3) To communicate with 626 Veteran Consulting Solutions representatives or other users in an abusive or offensive manner;
- 4) For any purpose (including posting or viewing Content) that is not permitted under the laws of the jurisdiction where you use the Services;
- 5) To post or transmit, or cause to be posted or transmitted, any Communication designed or intended to obtain password, account, or private information from any 626 Veteran Consulting Solutions user;
- 6) To create or transmit unwanted 'spam' to any person or any URL;
- 7) To create multiple accounts for the purpose of expediting Service;
- 8) To post copyrighted Content that does not belong to you, unless you are commenting on Visual Content in Blogs, where you may post such Content subject to providing appropriate attribution to the copyright owner and a link to the source of the Content;
- 9) With the exception of accessing RSS feeds, you agree not to use any robot, spider, scraper, or other automated means to access the Site for any purpose without our express written permission. Additionally, you agree that you will not: (i) take any action that imposes, or may impose in our sole discretion an unreasonable or disproportionately large load on our infrastructure; (ii) interfere or attempt to interfere with the proper working of the Site or any activities conducted on the Site; or (iii) bypass any measures we may use to prevent or restrict access to the Site;
- 10) To advertise to, or solicit, any user to buy or sell any third party products or services, or to use any information obtained from the Services in order to contact, advertise to, solicit, or sell to any user without their prior explicit consent;
- 11) To promote or sell Submitted Content of another person unless you are expressly authorized to do so; or
- 12) To sell, assign, or otherwise transfer your Profile or account.

To report a suspected abuse of the Site or a breach of the Terms, please send written notice to 626 Veteran Consulting Solutions at email: [626vcs@gmail.com](mailto:626vcs@gmail.com).

You are solely responsible for your interactions with other users of the Site. 626 Veteran Consulting Solutions reserves the right, but has no obligation, to review disputes between you and other users. This includes the right to review messages exchanged through 626 Veteran Consulting Solutions' messenger service, based on any reports that 626 Veteran Consulting Solutions receives alleging the violation of these Terms through the use of 626 Veteran Consulting Solutions' messenger service, including without limitation, reports regarding alleged harassment, indecency, and offensive messages.

If the Services or Site are used in a manner that violates the Terms in any way, 626 Veteran Consulting Solutions may at its sole discretion, but is not required to, suspend or terminate your account, disable your access to the Site and/or take any steps that it deems appropriate to address the situation.

#### **Release and Indemnity:**

You hereby expressly and irrevocably release and forever discharge 626 Veteran Consulting Solutions, its affiliated and associated companies and its authorized distributors, and their respective directors, officers, employees, agents, representatives, independent and dependent contractors, licensees, successors and assigns of and from any and all actions, causes of action, suits, proceedings, liability, debts, judgments, claims, and demands whatsoever in law or equity which you ever had, now have, or hereafter can, shall or may have, for or by reason of, or arising directly or indirectly out of your use of the Site and the Services.

You hereby agree to indemnify and hold harmless 626 Veteran Consulting Solutions, its affiliated and associated companies and its authorized distributors, and their respective directors, officers, employees, agents, representatives, independent and dependent contractors, licensees, successors and assigns from and against all claims, losses, expenses, damages and costs (including, but not limited to, direct, incidental, consequential, exemplary, and indirect damages), and reasonable attorneys' fees, resulting from or arising out of (i) a breach of these Terms, (ii) Content posted on the Site, (iii) the use of the Services, by you or any person using your account or 626 Veteran Consulting Solutions Username and password, (iv) the licensing, distribution, or use of your Submitted Content, or (v) any violation of any rights of a third party. 626 Veteran Consulting Solutions reserves the right, at its own expense, to assume the exclusive defense and control of any matter otherwise subject to indemnification by you.

## **Intellectual Property**

The content, logos, and other visual media created by 626 Veteran Consulting Solutions LLC ("us", "we", or "our") is the property of 626 Veteran Consulting Solutions LLC and protected by copyright laws.

Items shipped to 626 Veteran Consulting Solutions become the sole property of 626 Veteran Consulting Solutions unless the client provides return shipping costs.

US Customer Shipping Information: Currently, our return shipping costs are determined by FEDEX. Most items will be mailed within 2 business days unless other arrangements have been made. Packages are required to include additional insurance and signature confirmation.

We are not responsible for packages that are/have shown up delivered and go missing. Please contact the shipping agent first before contacting us. We will do everything in our power to work with FEDEX to resolve any situation that may arise.

Refunds will be determined on an individual basis. Please keep in mind that we work hard to ensure that every outcome is beneficial. We do our best to ensure the professionalism of our consultants and the clients' experience is the best. Some cases may be more challenging than others, we cannot guarantee specific outcomes. Once claims have been filed, submitted, and in the system with tracking information, there are no refunds or cancellations.